

P.S.C. Ky. No.....

Cancels P.S.C. Ky. No.....

SOUTHEAST DAVIESS COUNTY WATER DISTRICT

OF

3400 BITTEL ROAD, OWENSBORO, KY 42301

**Rates, Rules and Regulations for Furnishing
WATER**

AT

DAVIESS COUNTY, BORDERED BY PANTHER CREEK ON SOUTH AND BY CITY OF OWENSBORO ON
NORTH. BORDERED BY EAST WATER DISTRICT ON EAST AND BY WEST WATER DISTRICT ON
WEST.

**Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY**

ISSUED..... August 24 19. 93

EFFECTIVE..... August 24 19. 93

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED BY..... AUG 24 1993 SOUTHEAST DAVIESS COUNTY WATER
DISTRICT (Name of Utility)

PURSUANT TO 807 KAR 5:011. BY.....
SECTION 9 (1)

BY: Sharon Hallee
PUBLIC SERVICE COMMISSION MANAGER

Joseph H. Elliott
Board Chairman

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FOR SOUTHEAST DAVIESS COUNTY

P.S.C. Ky. No. _____

Sheet No. 1

SOUTHEAST DAVIESS COUNTY WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. 1

RULES AND REGULATIONS

1. These rules and regulations are in addition to the rules of the Kentucky Public Service Commission, hereinafter referred to as the "Commission".
2. Any resident of the WEST DAVIESS COUNTY WATER DISTRICT is eligible for water service from the District provided said resident requests are for reasonable water service requirements as determined by the District. The applicant shall be responsible for the cost of any main line extension in excess of 50 feet which is required to provide the requested service.
3. Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, in writing or by telephone, provided such notice does not violate contractual obligations or tariff provisions. The customer shall not be responsible for charges for service beyond the three (3) day notice period if the customer provides reasonable access to the meter during the notice period. If the customer notifies the utility of his request for termination by telephone the burden of proof is on the customer to prove that service termination was requested if a dispute arises.
4. All applications for service, where the extension required for service does not exceed 50 feet, shall be accompanied by the sum of \$300.00 for a 5/8" meter as a contribution in aid of construction, which is not refundable; larger meters will require a larger, non-refundable deposit. (3" and above)
5. Extension of service. (1) Normal Extension. An extension of fifty (50) feet or less shall be made by the District to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more and provides a guarantee for such service. (2) Other extensions: (a) When an extension of the District's main to serve an applicant or group of applicants to more than fifty (50) feet per applicant, the District may, if not inconsistent with its filed tariff, require the total cost of the excessive footage over fifty (50) feet per customer to be deposited with the District by the applicant or applicants, based on the average estimated cost per foot of the total extension. (b) Each customer receiving service under such extensions will be reimbursed under the following plan: Each year for a period of not less than ten (10) years, which for the purpose of this rule shall be the refund period, the District shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions

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ISSUED BY Joseph E. Elliott Board Chairman
Name of Officer

3232 South Hartsville Rd
Title Philper Hig Address SECTION 6 (1)

BY: Joseph E. Elliott
PUBLIC SERVICE COMMISSION MANAGER

FOR SOUTHEAST DAVIESS COUNTY

P.S.C. Ky. No. _____

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SOUTHEAST DAVIESS COUNTY WATER DISTRICT

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therefrom, but in no case shall the total amount refunded exceed the amount paid the District. After the end of the refund period, no refund will be required to be made. (3) An applicant desiring an extension to a proposed real estate subdivision may be required to pay the entire cost of the extension. Each year for a period of not less than ten (10) years the utility shall refund to the applicant who paid for the extension a sum equivalent to the cost of fifty (50) feet of the extension installed for each additional customer connected during the year but in no case shall the total amount refunded exceed the amount paid to the District. After the end of the refund period from the completion of the extension, no refund will be required to be made. (4) Nothing contained herein shall be construed as to prohibit the District from making extensions under different arrangements that have been approved by the Commission. (5) Nothing contained herein shall be construed as to prohibit the District from making at its expense greater extensions than herein prescribed, should its judgement so dictate, provided like free extensions are made to other customers under similar conditions. (6) Upon complaint to and investigation by the Commission, the District may be required to construct extensions greater than fifty (50) feet upon a finding by the Commission that such extension is reasonable 807 KAR 5:066, Section 11(6).

- 6. Where the customer's property is not contiguous to the main water line right-of-way, as in the case of being down a lane there from, customer has responsibility of constructing his own line from the meter, said meter to be situated either 30 feet from the center line of the road right-of-way at the option of the customer.
- 7. All meters, service connections and other equipment shall be and remain the property of the District. Customers shall provide a space for, and exercise proper care to protect the property of the District on its premises, and in the event of loss or damage to the District's property arising from the neglect of the customer to care for same, the cost of necessary repairs or replacement shall be paid by the customer.
- 8. The point of delivery of water is the point where the meter is located on the customer's premises. All water lines, plumbing and equipment beyond the meter shall be maintained by customer.
- 9. The District may require from any customer or applicant for service a minimum cash deposit or other guaranty to secure payment of bills of an amount not to exceed 2/12's of the estimated annual bill of the customer or applicant where

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ISSUED BY Joseph T. Elbert Board Chairman
Name of Officer Title

3232 South Hampton Rd
Address

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FOR SOUTHEAST DAVIESS COUNTY

P.S.C. Ky. No. _____

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the bills are rendered monthly or an amount not to exceed 3/12's of an estimated annual bill of such customer or applicant where bills are rendered bimonthly or an amount not to exceed 4/12's of the estimated annual bill of such customer or applicant where bills are rendered quarterly. (2) The District shall issue to every customer from whom a deposit is received a certificate of deposit, showing the name of the customer, location of the initial premises occupied, date and amount of the deposit.

10. If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on the account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the District may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund shall be made if the customer's bill is delinquent at the time of the recalculation.

11. Interest on deposits will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

12. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

13. Meters will be read and bills rendered monthly.

14. All bills are payable at any office of the Central Bank and Trust Company, Owensboro, Kentucky; any office of Liberty National Bank, Owensboro, Kentucky; or at the water district office at 3400 Bittel Road, Owensboro, Kentucky.

15. No more than one house or business may be connected to any one water meter. Violation of this rule will result in discontinuance of water service.

16. Billing for water will be on the basis of the nearest 10 gallons as shown by the meter reading.

17. All water meters will be tested at periodic intervals as required by Public Service Commission of Kentucky.

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SECTION 910

ISSUED BY

Joseph T. Elliott, Board Chairman
Name of Officer

Title

3232 South Philpott
PUBLIC SERVICE COMMISSION MANAGER

FOR SOUTHEAST DAVIESS COUNTY

P.S.C. Ky. No. _____

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Delayed Payment Charge:

Fifteen days will be allowed for payment of a bill. Five days after due date (due date shown on the billing card) 10 percent penalty will be added to the bill.

Delinquent Procedure:

After due date, and upon ten days written notice, water service will be discontinued for non-payment of water service bill. (a) After service is discontinued, the customer shall pay his delinquent account plus \$30.00 service charge to reconnect service during regular office hours.

Bill Adjustment Procedure:

(1) If test results on a customer's meter show an average error greater than two (2) percent fast or slow the utility shall immediately determine the period during which the error has existed, and shall recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. The utility shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. In all instances of customer overbilling, the customers' account shall be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter results. A utility shall not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling. (See exception in subsection (3) of this section.)

(2) It shall be understood that when a meter is found to have an error in excess of two percent (2%) fast or slow the figure for calculating the amount of the refund or the amount to be collected by the District shall be that percentage of error as determined by the test, i.e., it is the duty of the District to maintain the accuracy of its measuring devices as nearly 100 percent as is commercially practicable. Therefore, percent error shall be that amount of error as is between 100 percent and that amount of error as is indicated by the

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ISSUED BY Joseph J. Elliott, Barred Chairman
Name of Officer Title

3232 South Hancock Rd
BY Philip
Address

PURSUANT TO 807 KAR 5.011
SECTION 9(1)
PUBLIC SERVICE COMMISSION MANA

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FOR SOUTHEAST DAVIESS COUNTY

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(3) The burden of maintaining measuring equipment so that it will register accurately is upon the District; therefore, if meters are found upon test to register fast the refund shall be as specified in subsection (1) of this section, however, the Commission may relieve the District from this requirement in any particular case in which it is shown that the failure to make periodic test was due to causes beyond the District's control.

(4) The District shall make a reasonable attempt to determine if the amount of consumption for the current billing period for each customer is unduly excessive. If a comparison of consumption indicates a necessity therefore a test of the customer's meter shall be made and if the meter is found to register incorrectly to the customer's _____ more than two percent (2%), the District shall recalculate the customer's bills in accordance with the foregoing provisions.

(5) When a meter is tested and it is found necessary to make a refund or back bill a customer, the customer shall be notified in substantially the following form:

"On _____, 19____, the meter bearing identification No. _____ installed in your building located at _____ (street & number)

in _____ (city) was tested at _____ (on premises or elsewhere)

and found to register _____ (percent fast or slow). The meter tested on

_____ test. Based upon this we herewith _____ (periodic, request, complaint)

_____ you with the sum of \$ _____ which amount has _____ (charge or credit)

been noted on your regular bill. If you desire a refund, rather than a credit to your account of the amount overbilled, you must notify this office in writing within seven (7) days of the date of this notice."

Meters will be tested by the Water District for a \$10.00 meter test charge. This will be done on a customer complaint test where the meter is tested and found to be within the Public Service Commission bounds of accuracy. This PUBLIC SERVICE COMMISSION OF KENTUCKY by taking the meter out and placing it in series with a meter tested by PUBLIC SERVICE COMMISSION testing laboratory. EFFECTIVE

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ISSUED BY Joseph T. Elliott Barod Chairman
Name of Officer

3232 South Hampton Philadelphia, Ky 40334
Title
PUBLIC SERVICE COMMISSION MANAGER

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FOR SOUTHEAST DAVIESS COUNTY

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If the customer is not satisfied with this meter test, the meter is then sent to a licensed state testing facility. If this meter test proves accurate, then the customer is required to pay for the test. If the meter is wrong, then an adjustment will be made.

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BY: Glenn Diller
PUBLIC SERVICE COMMISSION MANAGER

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ISSUED BY

Joseph T. Elliott
Name of Officer

Barred Chairman

Title

2232 South Hampton Rd
Phellax Ky 40366
Address

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FOR _____

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SOUTHEAST DAVIESS COUNTY WATER DISTRICT

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MONITORING OF CUSTOMER USAGE

At least once annually the District will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 50% or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent (2%) fast or slow.
6. The District will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

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ISSUED BY [Signature]
Name of Officer

Board Chairman 3400 BURSHANT TO 807 KAR 5:01 KY
Title

BY: [Signature]
PUBLIC

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FOR _____

P.S.C. Ky. No. _____

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SOUTHEAST DAVIESS COUNTY WATER DISTRICT

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CUSTOMER BILLING CARD

ENCLOSE THIS STUB
WHEN PAYING BY MAIL
FOR PROPER CREDIT

- CODES:
- WT = WATER
 - SWR = SEWER
 - GS = GAS
 - FP = FIRE PROTECTION
 - TP = TRASH PICK-UP
 - BC = BAD CHECK CHARGE
 - SC = SERVICE CHARGE
 - CF = CONNECTION FEE
 - CR = CREDIT BALANCE
 - AR = PAST DUE BALANCE
 - TX = TAXES
 - EA = ESTIMATION ADJUSTMENT
 - EF = ESTIMATION FEES
 - RA = RATE ADJUSTMENT

- UC (USAGE CODES):
- E = ESTIMATED
 - M = METER CHANGE

APPROVED BY STATE BOARD OF ACCOUNTS

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BY: Sharon Deller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE APRIL 29, 1992
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ISSUED BY Gene Fry
Name of Officer

BOARD CHAIRMAN
Title

3400 BITTEL RD, OWENSBORO, KY
Address

C-1-95